

Kaniksu Health Services

March 23, 2020

Screening and entry protocols

With new developments daily, questions about **COVID-19** testing and treatment, and for the safety of all our patients, staff, and the community please note that Kaniksu Health Services has temporarily initiated the following protocol for all clinics.

- When you arrive at the clinic you will be met at the door by a Kaniksu employee who will ask you to complete a brief health assessment. In an effort to practice safe social distancing, patients will be asked to wait for their appointments in their vehicle. Patients who are unable to wait in their vehicle will be escorted to a safe waiting area within the clinic.
- We also ask that any adults accompanying you remain in the car (unless they are needed by you for the visit).
- Depending on your symptoms and/or the reason for your visit, a nurse, or your provider may complete a portion, or all of your visit in the car.
- We are following strict CDC guidelines for keeping our clinics clean and sanitized.
- To further protect the safety of our patients and staff, when applicable, telehealth appointments will be available for behavioral health, medical and pediatric appointments. A member of our staff will let you know if this option is available for your needs.
- Please note that Kaniksu Health Services is not a COVID-19 public testing facility. We are only able to perform tests for current KHS patients who meet testing criteria.
- For local testing resources, call the Panhandle Health District at (877) 415-5225
- Additionally, we are unable to provide any return to work notices for employees. Please follow these CDC guidelines for when to return to work if you are sick.
<https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html>

For the most up to date information about COVID-19 and Kaniksu Health Services policies and procedures during this time, go to www.kaniksuhealthservices.org

For the most up to date information about COVID-19 in Idaho, go to coronavirus.idaho.gov/

We thank you for your understanding during this time of extra care and precaution.

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